



Press Release:

Chaffee County Shuttle - Senior Shopper Program Launches Mon. April 13th

The citizens of Chaffee County, in combinations with The Chaffee Shuttle, (Grant from Chaffee County Community Fund CCCF), Home Health & Hospice (HRHHH) and the Chaffee County Government have launched a senior grocery shopper program.

Purpose: Provide grocery delivery services for senior citizens (**or citizens in need**). These people do not need to leave their home.

1. Start-up money provided by Chaffee County Community Foundation (CCCF) Citizens donations accepted at www.chaffeecommunity.org 719-207-5071
2. Citizens in need of grocery's will call the coordinator Tambra Stutes at Heart of Rockies Home Health & Hospice (HRHHH) www.heartoftherockieshhh.com at 314-201-1450 to put in their request for groceries. Tambra will forward this grocery list and seniors name and address to Chaffee Shuttle.
3. We need volunteer shoppers! Please call Chris Martin 719-239-0023 or cmartin@netzero-usa.com with name, full address and phone number www.chaffeecommunity.org
4. Chaffee Shuttle www.chaffeeshuttle.com 719-530-8980 will optimize the route and estimated arrival times.
5. Shopping will be done in Salida/Poncha on M & W; Buena Vista on Tu & Th. Hours and quantity of busses will be determined by Chaffee Shuttle.
6. Shopping day... Chaffee Shuttle will pick up the volunteer shopper(s), drop them off at the grocery store, shopper will purchase groceries on their list with a pre-paid gift card to pay for the groceries. Shopper will be driven to the seniors home for delivery inside or at the front door. The senior citizen will be encouraged to pay for the groceries with a check payable to Chaffee County Community Foundation. The monies will be deposited back into CCCF's Senior Shopping account as a donation.
7. Chaffee Shuttle has agreed to donate their time and buses for a period of 3 weeks. Continuation of the program beyond this point will be discussed later.



Responses to Conditions:

- **Grant will be used only for the purchase of grocery gift cards,**
 - We agree to this. A running total (simple excel spread sheet) will be kept by Chaffee Shuttle and shared with the CCCF on the amount of money collected. Chaffee Shuttle will mail these checks or hand deliver these Checks too CCCF.
We do request that CCCF somehow also tracts the total amount of money that is deposited from this program. These number should of course match
- **Collect number of people served information including dates served.**
 - Chaffee Shuttle drivers will keep a simple clipboard summary sheet of their days activities including, but not limited to, their name, Volunteer shoppers name, senior's name and address, and grocery purchase, mileage for the day.. The driver(s) will be provided with a zipped "bank bag" Inside this bank back will be the grocery debit card. Simple No. 10 envelope for the grocery receipts. Driver will be responsible for distributing and returning the grocery card to the bank bag.
- **Ensure minimum of DHS & OIG screening for all volunteers**
 - Tandra Shutes will set up a procedure to handle this. DHS (Department of Human Services) and OIG (Office of Inspector General) maintain lists of people who are ineligible to work in healthcare or with seniors because of prior complaints or convictions. While it is not likely or feasible to complete full background checks on all of the volunteers, there are checks that can be done quickly and eliminate any who may pose the highest risks to our seniors.
- **Ensure HIPAA training for all volunteers**
 - HIPAA training is not applicable for the services rendered in this program since it is in no way a medical program. While HIPPA training is not applicable per se, we do agree that some privacy training should and will be applied. Volunteers will be instructed not to be discussing specific clients to the community. Tandra will also provide a simple outline or procedure to follow if the volunteer shopper believes the senior is experiencing a medical condition. (ie who to call, phone numbers, do's and don'ts) This sheet will also be provided to the Shuttle Driver and kept in the bank bags.

Differences:

There is nothing wrong with private shopping/delivery services operating at the same time as this program.

- 1. With this program, when the groceries are delivered to the senior's home, there are two people present. Shuttle driver and the shopper. HIPPA guidelines are being explained and instructions are being provided should a medical condition..*
- 2. With this program, we have Tandra Stutes of HRHHH Home Health Hospice taking the phone calls from the senior. She is trained on how to communicate with seniors. (Flush out other needs, ie I'm coughing and have a fever). Home Health Hospice also has the knowledge on how to identify other sources to find the seniors in need. (not just social media)*
- 3. This program can ramp up quickly if the need surfaces. Chaffee Shuttle has 7 buses, and county school district's buses, drivers are on standby if needed.*
- 4. With private citizen driver programs, if the organizer or family member gets sick, the program might be cancelled quickly. If we "pay" the private citizens any money for their service, we will fall into regulations, of insurance, liability, etc. (taxis ?)*
- 5. With Chaffee County Community Foundation (CCCF) and Non-Profit Chaffee Shuttle involved, we will have the ability to track the program's success. This will be critical if we go after any additional funds from the \$2T monies or other.*